

PAMELA Y. DYKES, PH.D.

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EDUCATION

PH.D. Organizational Communications, Ohio University, Athens, Ohio March 1998.

Major Advisor: David Descutner

Emphases: Organizational Communication; Cultural Studies.

Dissertation: "Forcing the Square Pegs into the Round Holes: A Phenomenological Inquiry Exploring How African Americans Experience Whiteness."

M.A. Organizational Communication, Ohio University, Athens, Ohio , March 1996.

B.S. Interpersonal Communication, Ohio University, Athens, Ohio, December 1986.

EXPERIENCE

Florida Southern College, Lakeland Florida, August 2016-To Present

Visiting Assistant Professor: Principles of Advertising, Organizational Communication, Public Relations Strategies and Campaigns.

- FPRFA Faculty Advisor
- Teach and Mentor in course material
- Proctor Exams

Florida Southern College, Lakeland Florida, August 2013-2016

Adjunct Communication Instructor: Public Speaking and Intercultural Communication.

- Teach and Mentor in course material
- Proctor Exams
- Hold weekly office hours for student advising

Ohio Dominican College, Columbus Ohio, September 2000-2001

Curriculum Consultant:

- Develop and Write Organizational Communication Instructors Module

Adjunct Instructor: Organizational Communication, Business Communication and Public Speaking.

- Develop and execute each class session
- Organize and plan each class session
- Grade all written and Oral assignments
- Hold weekly office hours

Denison University, Granville, Ohio, 1999-2000.

Assistant Professor: Department of Communication, Organizational Communication, Race Gender in the Media, and Small Group Communication

- Develop and execute each class session
- Organize and plan each class session
- Grade all written and Oral assignments
- Hold weekly office hours

Capital University, Columbus Ohio, 1999-2000.

Adjunct Instructor: Organizational Communication

- Organize and plan each class session
- Grade all written and Oral assignments
- Hold weekly office hours

The Ohio State University, Department of Communication, 1999.

Adjunct Instructor: Argumentation and Debate

- Develop and execute each class session
- Grade all written and Oral assignments
- Hold weekly office hours

Ohio University, Athens Ohio, 1995-1997.

Graduate Assistant, Program Coordinator: Student Achievement in Research Scholarship Program,

- Manage student research budget and
- Distribute funds to undergraduate students
- Advise and prepare undergraduate students for graduate school.
- Serve as a liaison between faculty mentors and undergraduate students.

Graduate Teaching Assistant: School of Interpersonal Communication, Public Speaking.

- Organize and plan each class session
- Grade all written and Oral assignments
- Hold weekly office hours

PUBLICATIONS

Dykes, P. (1999). *She Works Hard for Her Money: The African American Women's Experiences in the workplace.* In T. McDonald & T.F. Ahmed, (eds.) *Nature of a Sista': Black Women's' lived Experiences in Contemporary Culture.*

CONFERENCE PAPERS

Dykes, P. (1996) "Sisterhood" *A Cross-Cultural Perspective: It's not a "Black Thing" Many sisters understand.* Speech Communication Association National convention, San Diego, California.

Dykes, P. (1995) *She Works Hard For Her Money: The African American women's experiences in the workplace.* Speech Communication National convention, San Antonio, Texas.

PROFESSIONAL EXPERIENCE

- 2011-Present CoachVille Instructor; Tampa, Florida
- 2008-Present Personal Leadership Coach; Tampa, Florida
- 2004-2008 Church Lay Counselor; Memphis, Tennessee

CAREER HIGHLIGHTS

Coaching / Instruction Expertise

- Responsible for teaching Advance Communication Skills by educating and training coaches to communicate with clients on a deeper level using the ultimate outcomes, clarifiers, style points, frameworks and deliverable.
- Provide coaching to individuals desiring personal, physical or career transformation by encouraging them to identify/achieve their personal best and ultimately live a fulfilling life.
- Responsible for the development of three future American leaders by teaching, training and developing my children so they will grow into independent, socially conscious, law abiding citizens who will make a significant contribution to the world.
- Lead small group training and counseling on various life issues which include understanding depression, anger management, and finding contentment and significance.

Management / Consulting Expertise

- Counseled Managers on communicating organizational change and crisis communication.
- Lead a training development team responsible for creating a web-based job search application tool and supporting materials.
- Coached managers on how to establish productive work group and teams and facilitated small group discussions with multiple levels of employees.
- Designed comprehensive communication plans and training strategies.
- Managed 16 agencies that produced in excess of ten million dollars in premium.
- Developed comprehensive business plans to assist agents achieve personal/company goals.
- Managed and maintained the market's budget and expenses as well as recruited/developed new agents in the Cincinnati area.