

Technical Requirements

Hardware, Software, and Internet Access

To enroll in an online course you must have access to a computer preferably with the following minimum requirements

- A PC running a Microsoft Windows Operating System (XP, Vista, Windows 7 or Windows 8) or a Mac running OS X
- Microsoft Office 2003 or a more recent version
- A current antivirus and antispyware application that is updated regularly
- Internet Explorer 8.0 or more recent version; Firefox (most recent versions), Google Chrome (most recent versions), and Apple Safari (most recent versions)
- Adobe® Reader® 8.0 or more recent version
- Adobe® Flash Player 9.0 or a more recent version
- Sun Java 2 SDL (Java 1.5) or a more recent version for PC
- Classic Java (MRJ 2.2.5) or a more recent version for Mac
- QuickTime Player
- Windows Media Player
- Real Player

Getting assistance and support: There are various ways to seek assistance through the Educational Technology Center.

- First, please check with your instructor.
- If your instructor is unable to resolve your issue, please call FSC's Tech Buddies at (863) 680-5118. Please leave a message if answered by voice mail, you will be called back.
- Via email: fsctechbuddies@flsouthern.edu. We will respond as quickly as possible when staff is in the office as described above.
- We will support issues related to using our online learning courses only. If your computer or internet connection is malfunctioning, please contact the appropriate support resource through your vendor.